

# CCTV CONTROL ROOM REFRESHER



ADVANCED AWARD

The CCTV Control Room Refresher course is an essential course for all individuals who have already completed the SIA training and who want to keep up to date with the ever-changing issues affecting public space surveillance. This refresher will review the legislation, the latest surveillance cameras codes of practice and the topical challenges facing control room staff.

Delivered through Tavcom Training's bespoke online learning platform, the course can be completed in one day with the backing of their own specialist support tutor and comes with formal CPD points upon completion.

## COURSE CONTENT

- ▶ Data protection
- ▶ Freedom of information
- ▶ New technology in the control room
- ▶ Digital archiving and audit trails
- ▶ Impacts of legislation
- ▶ Camera patrolling techniques
- ▶ Dealing with incidents and procedures
- ▶ Producing images of evidential quality and audit trails
- ▶ Police and courts of law
- ▶ Automatic Number Plate Recognition - ANPR
- ▶ Legislation updates
- ▶ Control room communications
- ▶ Review of current SIA and licensing issues
- ▶ Standards
- ▶ Emergency privacy issues
- ▶ CCTV surveillance techniques
- ▶ Surveillance camera codes of practice and operational procedures
- ▶ Health and Safety and work in the control room

“A very informative course.”

CCTV Control Room Refresher DELEGATE

## COURSE COST, DURATION AND AWARD



**BTEC Level 2 Certificate**  
CCTV Control Room Refresher



Learner's Own Pace



**£300** inc. VAT