

CCTV CONTROL ROOM REFRESHER

BTEC
ADVANCED AWARD

An essential course for all individuals who have already completed the SIA training and who want to keep up to date with the ever changing issues affecting public space surveillance. This refresher will review the legislation, the latest surveillance cameras codes of practice and the topical challenges facing control room staff.

COURSE CONTENT

- ▶ Surveillance camera codes of practice and operational procedures
- ▶ Control room communications
- ▶ Legislation updates
- ▶ Emerging privacy issues
- ▶ Producing images of evidential quality and audit trails
- ▶ Dealing with incidents and emergency procedures
- ▶ CCTV surveillance techniques
- ▶ Health and Safety at Work in the CCTV control room
- ▶ Review of SIA and current licensing issues
- ▶ Police and courts of law
- ▶ Data protection
- ▶ Freedom of information
- ▶ New technology in the control room
- ▶ Digital archiving and audit trails
- ▶ Impacts of legislation
- ▶ Camera patrolling techniques
- ▶ Standards
- ▶ Automatic Number Plate Recognition - ANPR

“ Well presented, enjoyable and very interesting. ”

LONDON BOROUGH OF REDBRIDGE DELEGATE

COURSE COST, DURATION AND AWARD



BTEC Level 2 (Optional)
Principles of CCTV Control
Room Operations



1 Day



£265 + VAT includes Tavcom
Certification. ****BTEC Certification is
optional at an additional cost of £65 +
VAT****