



CCTV OPERATOR TRAINING COURSE (PUBLIC SPACE SURVEILLANCE) FOR SIA LICENCE

The CCTV Operator Course is designed to equip new CCTV (PSS) Operators with the full understanding, knowledge and practical experience required to work as a licensed security control room operative. We will provide you with everything you need to achieve the high standards and BTEC Level 2 accreditation, required by the Security Industry Authority (SIA) in order to grant you your SIA License.

The CCTV (PSS) course covers everything from the legal aspects of CCTV, the roles and responsibilities required of CCTV staff as well as practical `hands on` use of CCTV equipment and its operation. If you are looking to be employed as a CCTV Operator in local authorities/councils, commercial businesses, hotels, shopping centres, festivals, stadiums, construction sites etc. this is the course for you.

The SIA CCTV course runs over four days and is divided into two units plus a practical assessment:

Unit 1: Working in the Private Security Industry

Course Content

- ▶ Understanding the private security industry
- ▶ Awareness of the law in the private security industry
- ▶ Qualities required of security operators
- ▶ Health and Safety for the private security operative
- ▶ Fire and safety awareness
- ▶ Emergency procedures
- ▶ Dealing with threat calls
- ▶ Communications skills
- ▶ Customer care
- ▶ Data Protection and Human Rights Act



ADVANCED AWARD

Unit 2: Working as a CCTV Operator

Course Content

- ▶ Roles and responsibilities of CCTV staff
- ▶ Codes of practice, procedures and guidelines
- ▶ CCTV equipment and its operation
- ▶ Control room communications
- ▶ Dealing with incidents
- ▶ CCTV surveillance techniques
- ▶ Emergency procedures in the CCTV control room
- ▶ Body Language skills
- ▶ Producing images of evidential quality
- ▶ Audit trails and vital documentation

Existing qualifications in security related disciplines may allow exemption from part or all of the SIA approved training.

Please visit the SIA website for more specific information

Practical assessment - in a live control room

- ▶ Functional checks on control room equipment
- ▶ Demonstrating how to use surveillance equipment.
- ▶ Demonstrating surveillance techniques
- ▶ Demonstrating the effective use of communication devices
- ▶ Obtaining evidential images
- ▶ Producing documents required for the audit trail.

“*The whole experience was friendly, professional and engaging.*”

EUROVIA MANAGEMENT LTD DELEGATE

COURSE COST, DURATION AND AWARD



BTEC Level 2

CCTV Operators (Public Space Surveillance) in the Private Security Industry



4 Day



£595^{+VAT}